



Participant secure website overview

Lincoln Alliance® program

Introducing an enhanced participant digital experience

Lincoln is committed to helping you reach your diverse participant population, and support them through their journeys to retirement. We've recently redesigned our participant secure website to provide an enhanced user experience to help drive improved participant satisfaction, confidence, and retirement outcomes.

Key features

Improved user experience

With a streamlined design and intuitive navigation, participants will more quickly and easily find the information they need. This user-friendly approach can encourage participants to visit the site more often to manage their accounts and use the available educational resources—potentially reducing your responsibilities.

Responsive design

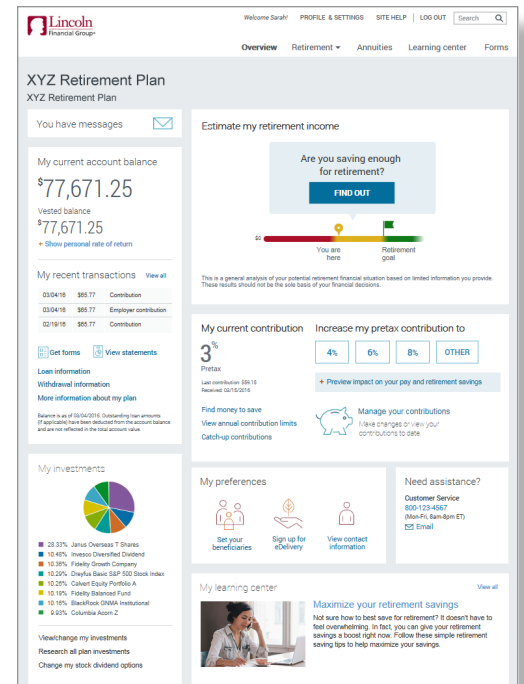
Our new site incorporates elements of responsive design, which provides an optimal viewing experience on any device participants use—desktop, laptop, smartphone, or tablet.

Modular account dashboard

Your employees will have access to key account information through the new account dashboard page. The modular design makes it simple to find the information they need.

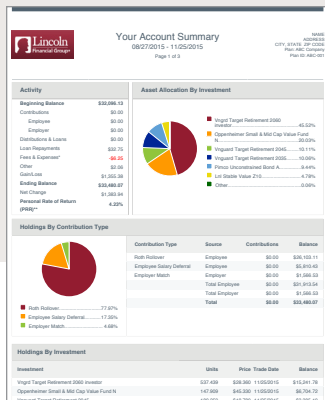
Enhanced learning center

Part of the dashboard, our enhanced learning center offers featured articles and videos on timely subjects, a library of financial topics that's easy to navigate, useful tools and calculators, and access to our quarterly newsletter.



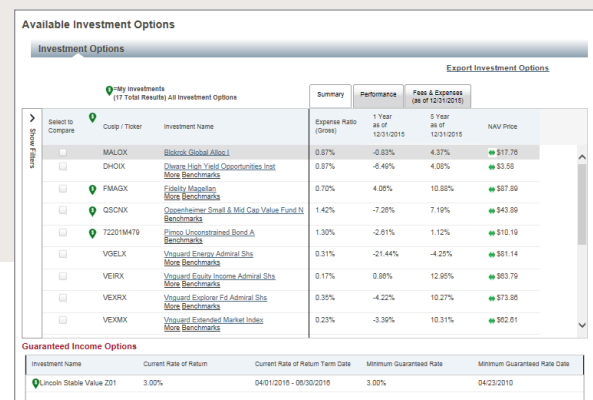
Participant account summary

Participants have the ability to generate real-time account activity summaries any time they need them. They can specify the desired time period from a list of common options or enter customized date ranges.



Redesigned page for researching investments

The Available Investment Options page is a valuable resource to help participants understand their retirement plan investments. Participants can benefit from simplified navigation and more control over the way data is displayed.



Account dashboard: A closer look

Here is additional information about each module of the participant account dashboard.

Message center **1**

Account balance and transaction information clearly displayed for easy scanning **2**

Investment chart with links to related tasks **3**

The screenshot shows the 'XYZ Retirement Plan' dashboard. At the top, there's a navigation bar with 'Overview', 'Retirement', 'Annuities', 'Learning center', and 'Forms'. The main content area is divided into several sections:

- Message center:** 'You have messages' with an envelope icon.
- Account balance:** 'My current account balance' is \$77,671.25. Below it, 'Vested balance' is also \$77,671.25. A link '+ Show personal rate of return' is present.
- Recent transactions:** A table showing three transactions on 03/04/18 for \$65.77, with columns for date, amount, and type (Contribution and Employer contribution).
- Retirement income estimator:** A section titled 'Estimate my retirement income' with a question 'Are you saving enough for retirement?' and a 'FIND OUT' button. A progress bar shows 'You are here' and 'Retirement goal'.
- Current contribution:** 'My current contribution' is 3% Pretax. Options for 4%, 6%, 8%, and OTHER are available. A link '+ Preview impact on your pay and retirement savings' is provided.
- Investments:** A pie chart titled 'My investments' showing a breakdown of assets like Janus Overseas T Shares, Invesco Diversified Dividend, Fidelity Growth Company, etc.
- Utilities:** Links for 'Set your beneficiaries', 'Sign up for eDelivery', 'View contact information', and 'Need assistance?' (with customer service contact info).
- Learning center:** A section titled 'My learning center' with a video thumbnail and text about maximizing retirement savings.

Personalized retirement income snapshot with an interactive retirement scenario planner to determine current status and encourage action **4**

Prominent display of current contribution rate with easy-to-use contribution increase options and a contribution planner¹ **5**

Beneficiary, eDelivery, contact information and who to call for assistance **6**

Educational content offers timely topics to guide retirement planning **7**

Not a deposit
Not FDIC-insured
Not insured by any federal government agency
Not guaranteed by any bank or savings association
May go down in value

¹ The module shown reflects the information seen by participants who are contributing in percentages. Participants contributing in dollar amounts and those who have more than one active money source will see a different contribution module. The click-to-contribute feature is available only to plans that allow online contribution changes.

Keeping the continuity

Participants can still take advantage of all the features they're accustomed to—including viewing statements, monitoring account activity, checking account balances, increasing contributions, reallocating investments, changing beneficiaries, and more.

Enhancing the experience

We will continue to enhance our technology to enrich the experience for your plan participants.

Any questions? Please contact your Lincoln retirement plan representative.

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