



McPherson
COLLEGE

ASK

Charlie

Advocating for Your Benefits Support Needs

Discover How Charlie Can Help You Today!



Charlie's personalized benefits support provides a team of dedicated advocates to help you and your covered family members maximize your benefits, alleviating the overwhelming process of navigating the complex world of employee benefits.

A Line of Support at Your Fingertips

At Charlie, our team of licensed experts are available to answer benefit questions you may have, from:

- + Medical, Dental and Vision
- + Voluntary, Life & Disability
- + HSAs, FSAs & EAPs
- + And more!

Here to Help You!

MAC.benefits@imacorp.com

800.229.0740

M-F 8AM to 6PM CST

Please note that our emails could be mistakenly placed in your spam folder. Kindly check and mark us as "Not Spam" to receive all important communications.

Our Benefits Experts

- + Explain the value and functionality of your benefits
 - + Help locate in-network providers
 - + Navigate your billing issues and assist in resolving insurance claims
 - + Facilitate your pre-authorizations and support appeal options
- ...and other benefits-related concerns!

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